



Dadelo S.A.

**Bussines Presentation** 

# Company profile.



# oponeo

Dadelo S.A., belonging to the **Oponeo Group**, is one of the most dynamically developing entities operating on the Polish e-commerce market.

The Oponeo Group sells tyres and rims via the internet. It is currently one of the biggest e-commerce in Poland and the leader in the tyre industry in the country. The Group has 13 foreign shops in Europe and the USA. The company's brand and its main portal is Oponeo.pl - Europe's largest database of automotive tyre information. The company, which currently employs over 450 people, debuted on the Warsaw Stock Exchange in 2007.



#### Dadelo is No 1 bike retailer in Poland.

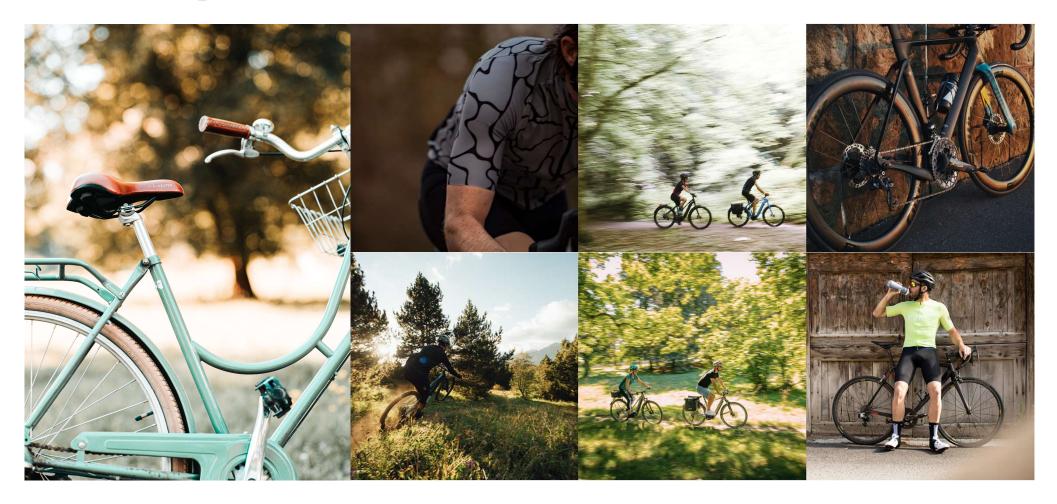
Dadelo specializes in selling bicycles, bicycle clothing, parts and accessories. Dadelo runs sales through an online store operating under the brand name - CentrumRowerowe.pl

The company combines years of experience and knowledge of the management team, offering its customers a widest range in Poland of products with all the advantages of online shopping.

Dadelo submitted the prospectus to the Polish Financial Supervision Authority. The company is considering a public offering and entering the Warsaw Stock Exchange (WSE).

# Go-to-place for bikers in Poland.





### Polish bike market.



### **Key numbers**



1,2 mln

Annual bike sales



**62**%

% Households with bike



~1 bln €

Polish bike market



300

No of bikes for 1000 inhabitants



500€

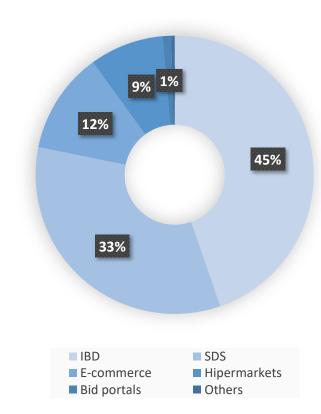
Average bike price



**TOP 1** 

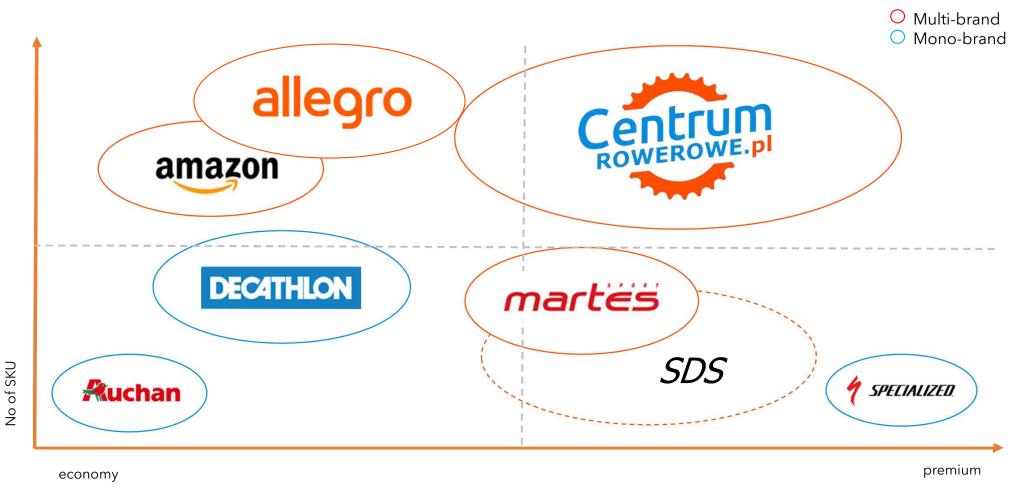
Producer in region CEE

### **Sales channels**



# Market competitors.





5

### Market leader.



### **Operation data**



+25 000

SKU on stock



132 282

Orders in H1 2021





30%

YtY growth 2020/21



**294** 

Leading bike brands



+120

**Employees** 

**50** mln€

Company capitalization

# Company values.



WIDE CUSTOMER BASE	CAREFULLY SELECTED OFFER	EFFICIENT MARKETING	STRONG IT BACKGROUND	EFFICIENT AND FAST LOGISTICS	CUSTOMER EXPERIENCE
<b>Å</b>	₫Ō		<u>Š</u>		2°C
Knowledge about individual customer needs	A selected offer prepared on the basis of consumer	A specialized internet marketing department	Dedicated development teams	A modern logistics center	After-sales customer service
Recommendations of complementary products	behavior analysis  A combination of the best	High efficiency of activities in SEM and SEO thanks to Oponeo's experience	Modern architecture and methodologies  Detailed databases describing customer preferences	Highly effective and fully integrated logistics processes at every level	Blog with information about the product offer, advice, market trends
Portfolio dedicated to a wide audience	performing third-party brands and private labels	Building a community around the brand	Own, modern server facilities	Application of a multi-module SAP ERP system	BOK department highly rated by clients

### Base of customers.



### The offer is adequate for each group...



Cycling enthusiasts



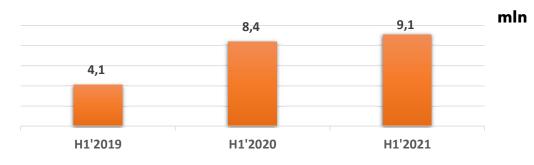
City cyclists



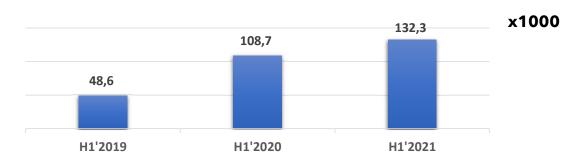
Recreational cyclists

1,6 mln
Unique users per month
(Apr-May 2021)

#### which translates into an increase in traffic...



#### as well as the number of orders



### The widest offer on the Polish market.



#### **Bikes**

**9** 455\*

No of bikes in the warehouse from 40 brands

























### **Parts and Accesories**

**233 191**Parts from 123 brands







190 977





120 006

Cycling clothes from 75 brands



<sup>\*</sup> Warehouse capacity 16.000 bikes

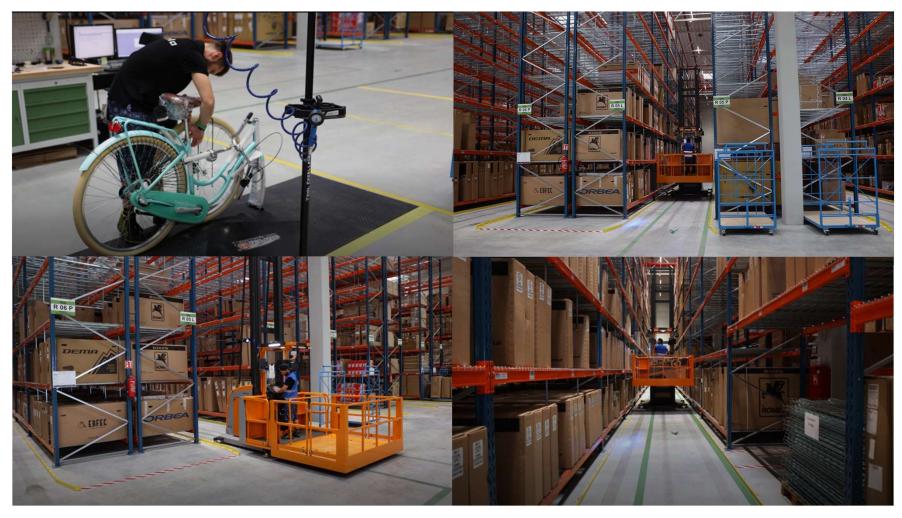
# Efficient and modern logistics.



I	n-house logistics	External logistics		
Warehouse	Up to  3,000 orders per day  6,500m² High level warehouse space	SPO	300 Service points across the country  ~35% Orders picked up from SPO	
ΙΤ	Integration of human work, machines and systems thanks to our own IT solutions Optimization of technological processes possible thanks to keeping them in-house	KPI	>90% Share of shipments delivered within 24 hours of placing the order  Average delivery time for goods in stock	

# The Warehouse.

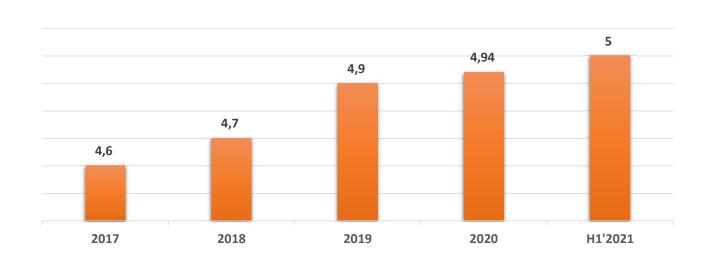




# Customer experience.



#### **Customer satisfaction**









**5,0**/5

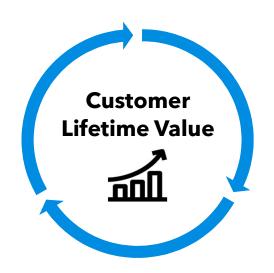
Rating based on 29 968 opinions



100%

Clients recommend the company

## Maintaining the customer



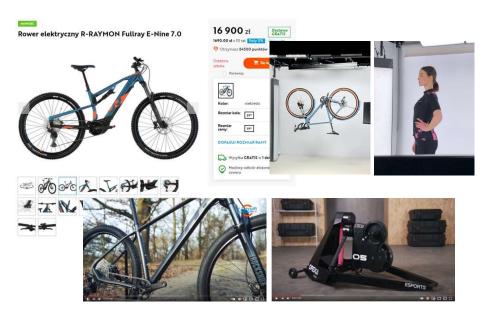
## Modern marketing on the website.



#### Foto/video content

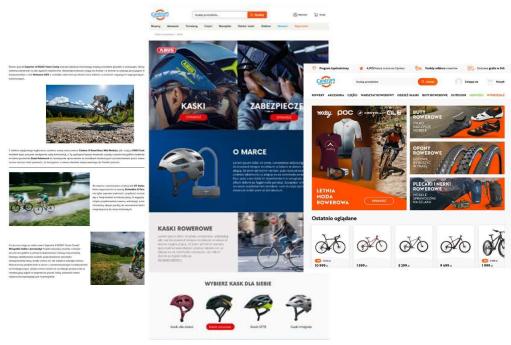
Dadelo constantly invest in people and gear. Our goal is to provide the client with the best possible product content.

In our photo studio we work on two custom designed photo booths. We produce packages of unique bike shots, 360 photos and product videos.



### Display on the web

- Customized campaigns displayed on the website
- Landing pages for major producers and brands
- Brand exposure on the website
- Unique product descriptions

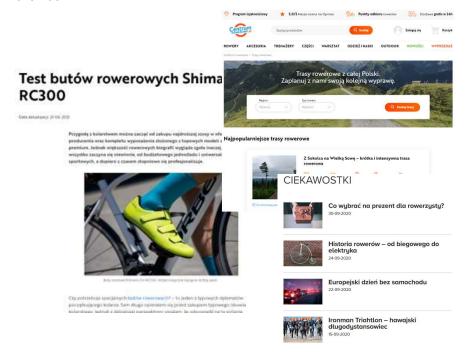


## Modern marketing in the internet.



### Blog

The people working for us are not only specialists, but also bike enthusiasts. On the blog we publish tests, the latest bike news, product recommendations and tips. Recently we have launched a cycling routes browser.



#### Social media

Dadelo is active in social media by creating high quality content. The ambassadors of Centrum Rowerowe are the Polish road cycling champion, Michał Paluta, and legendary ProTour cyclist, Bartosz Huzarski.

We cooperate with the most important bloggers, influencers and the cycling press.

Our social media channels:

• Facebook: 45 098 likes

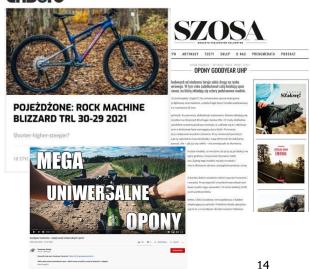
YouTube: 3K subscribes

• Instagram: 1,5K followers

#### Cooperation with:

- Szosa Magazyn
- BikeBoard
- BikeWorld.pl
- BikeShow.cc
- RowerowePorady.pl
- SzajBajk.pl
- 1enduro.pl

#### enduro

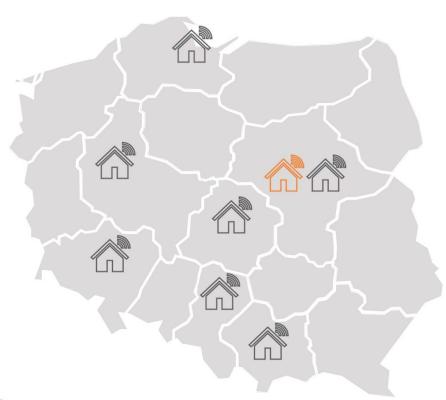


## Omnichannel model.











• Planned for 2022

• Biggest PL cities



Planned for 2023-24

• +2000 sqm





Thank you for your attention